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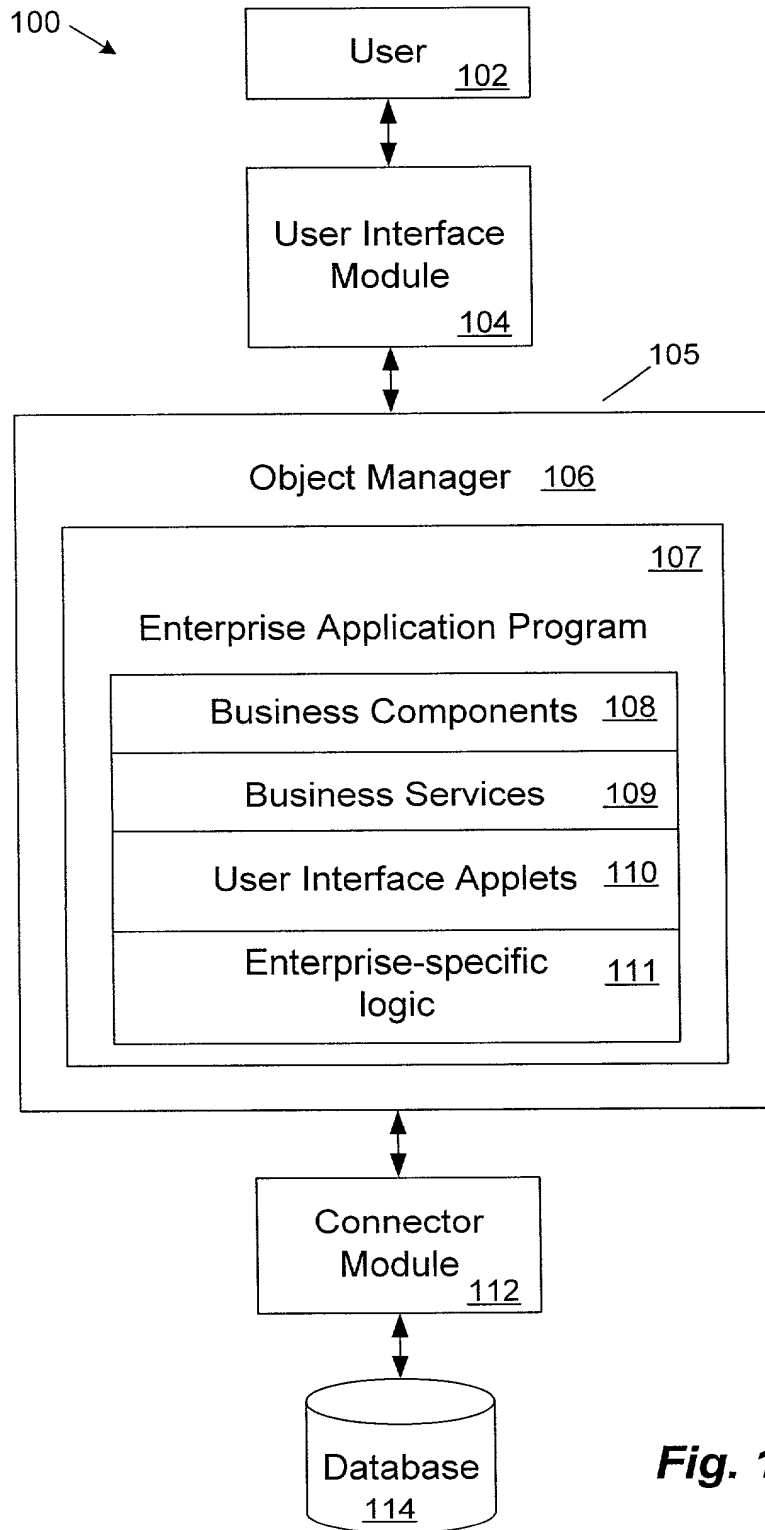


Fig. 1a

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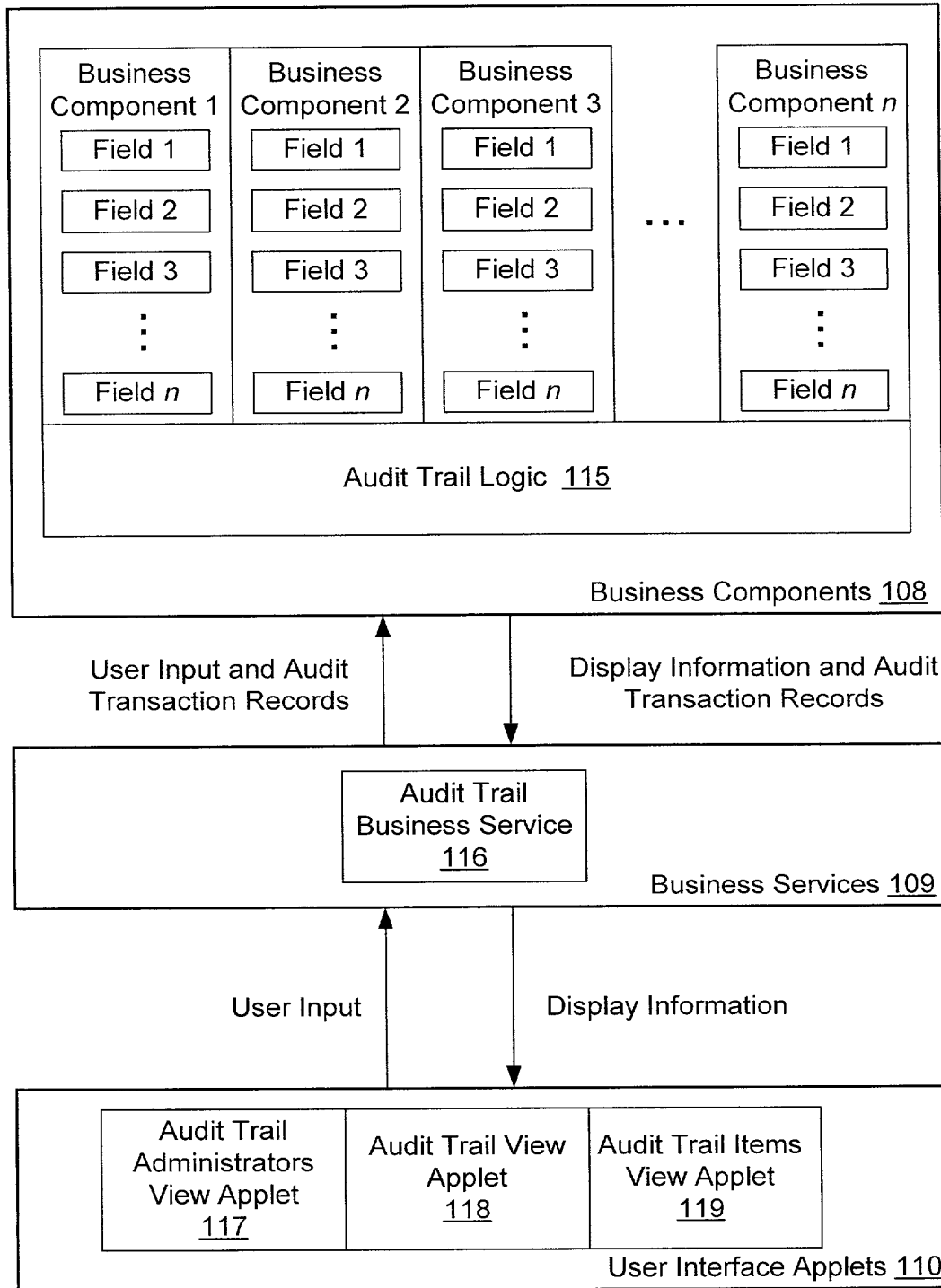


Fig. 1b

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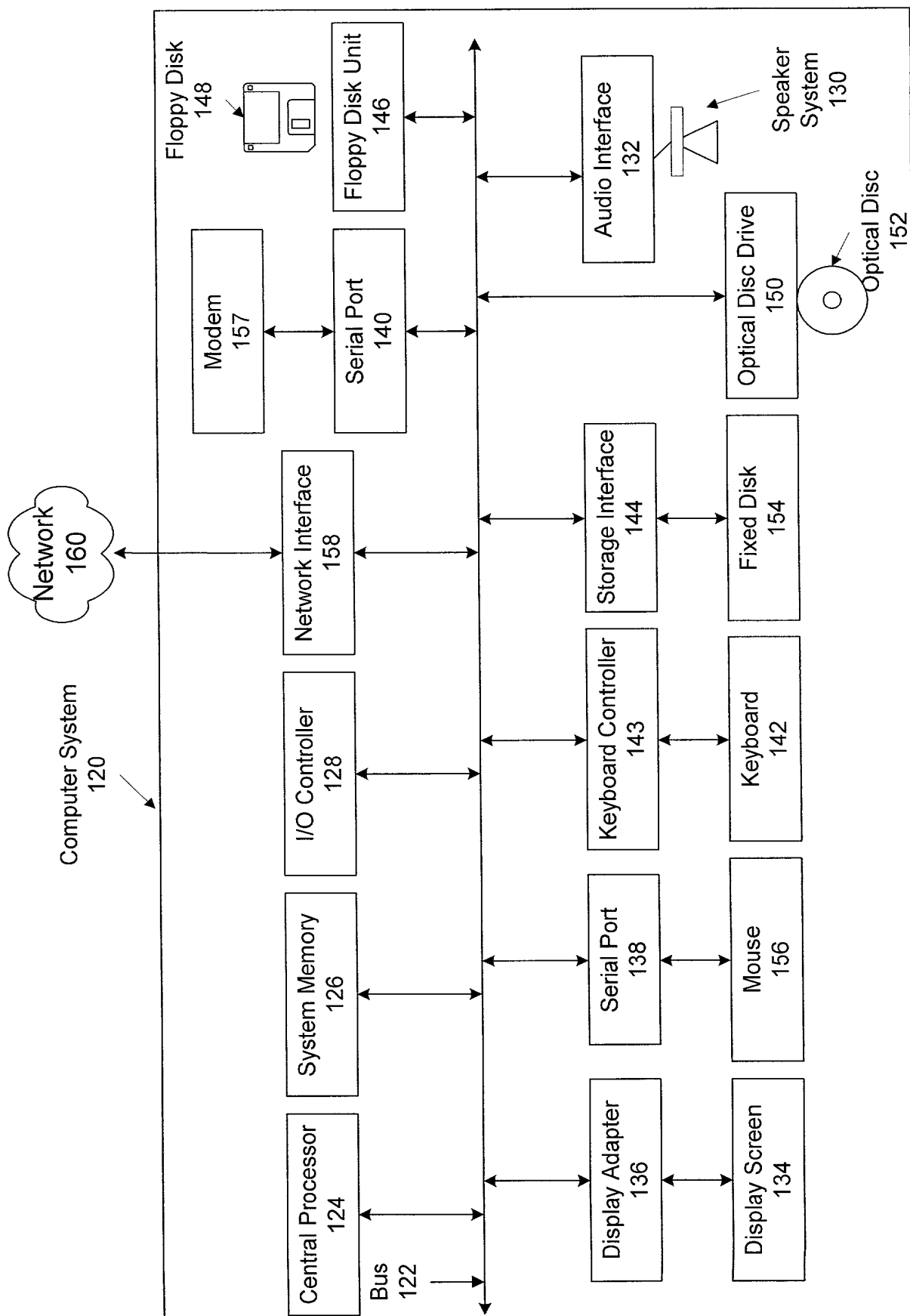


FIG. 1c

FIG. 1c

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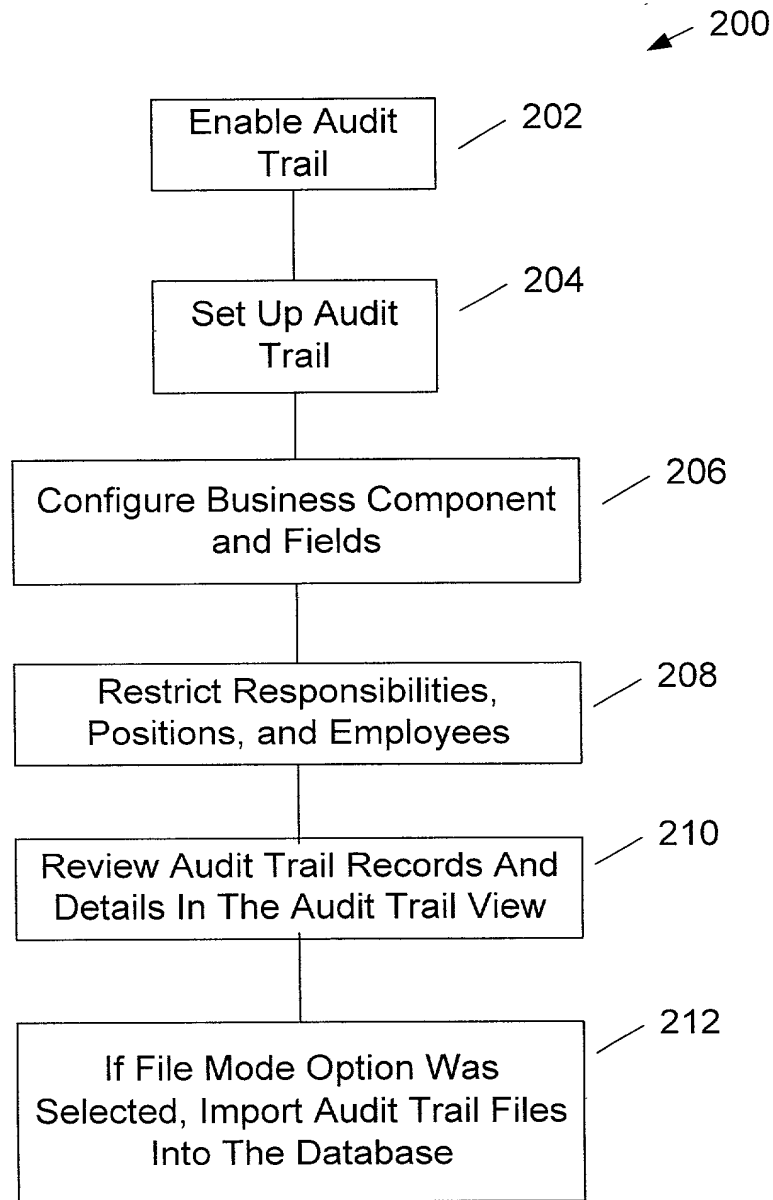


Fig. 2

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300

302

306

304

Export

Import

Generate Code

Name	Changed	Project	Cache	Class	Display Name
Audit Trail Engine	<input checked="" type="checkbox"/>	Audit Trail	<input checked="" type="checkbox"/>	CSSAuditTrailService	Audit Trail Engine

Audit Trail Business Service User Properties

Name	Changed	Value	Inactive	Comments
AuditSource	<input checked="" type="checkbox"/>	TABLE		
Cache Entries Size		1		
Enable		TRUE		

Fig. 3

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Audit Trail: 407 418 404 412 414 416 419 420 422

Audit Trail Buscomp

1-7 of 7+

Buscomp	Restriction Type	Update	New	Delete	Copy	Start Date	End Date
Service Request	No Restriction	✓	✓	✓	✓	11/30/2000 6:34:10	
Agreement	No Restriction	✓	✓	✓	✓	12/11/2000 7:32:34	
Order Entry - Orders	No Restriction	✓	✓	✓	✓	12/11/2000 7:34:34	
Order Entry - Line It	Position	✓	✓		✓	12/11/2000 7:36:05	
FS Invoice	Responsibility	✓	✓	✓	✓	12/11/2000 7:37:14	
Incentive Compensation	User	✓	✓	✓	✓	5/2/2001 7:45:54 PM	
Incentive Compensation	No Restriction	✓	✓	✓	✓	5/2/2001 7:46:59 PM	

407 403 406 408 410

Field User Position Responsibility

New Save 1 of 3

Field

Agreement End Date

Agreement Status

Revision Number

Fig. 4a

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T05260" 262E9660

400

Audit Trail: 418

Audit Trail Buscomp

Save 1 - 7 of 7+

Buscomp	Restriction Type	Update	New	Delete	Copy	Start Date	End Date
Service Request	No Restriction	✓	✓	✓	✓	11/30/2000 8:34:10	
Agreement	No Restriction	✓	✓	✓	✓	12/11/2000 7:32:34	
Order Entry - Order	No Restriction	✓	✓	✓	✓	12/11/2000 7:34:34	
Order Entry - Line It	Position	✓	✓	✓	✓	12/11/2000 7:36:05	
FS Invoice	Responsibility						
Incentive Compensa	User						
Incentive Compensa	No Restriction						
Incentive Compensa	No Restriction						

404 412 414 416 419 420 422

403 / 406

Field New User Save Position

Account Account Location

Account Location

Agreement End Date

Agreement Status

Revision Number

Agreement End Date

Agreement Status

Agreement Start Date

Agreement Status

starting with

Find Name

Query 1 - 7 of 7+

OK Cancel

405

Fig. 4b

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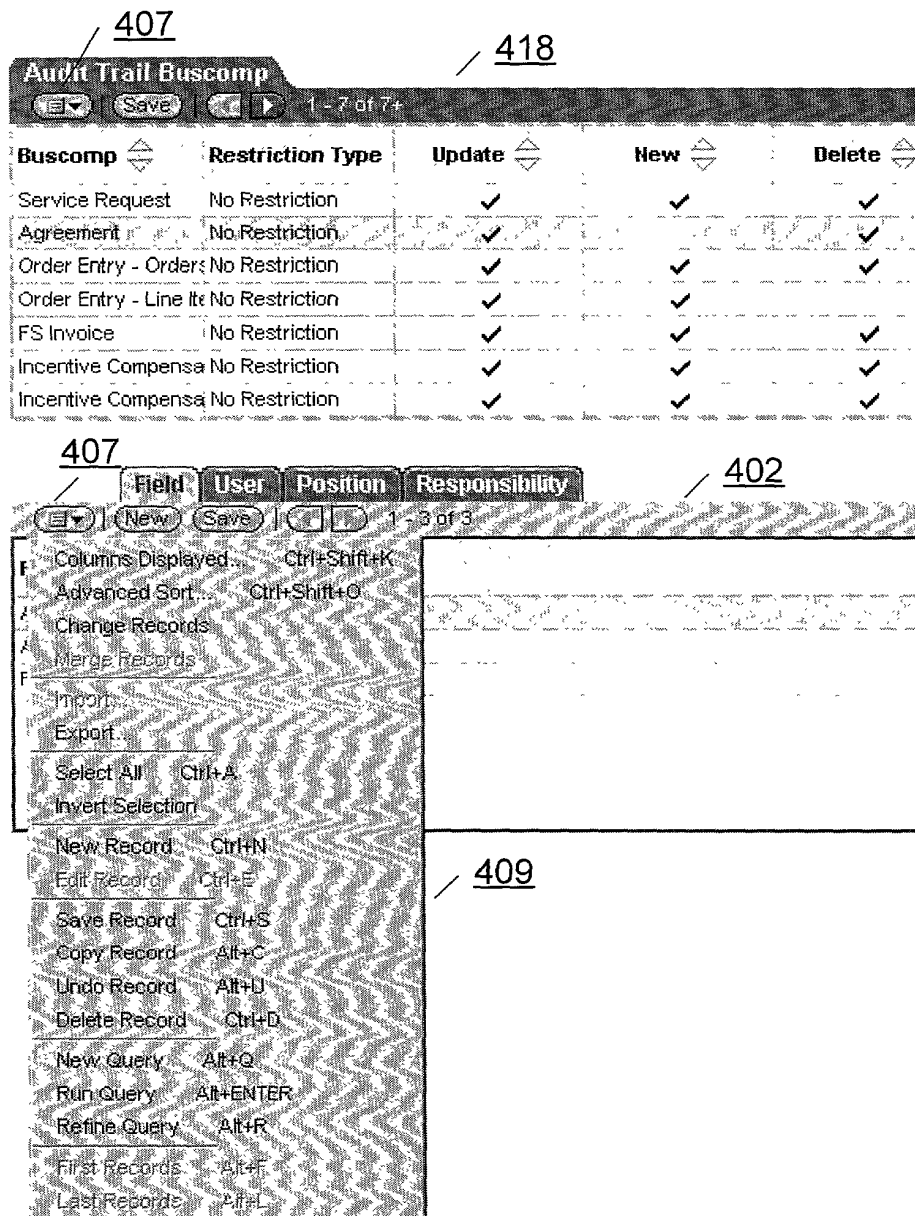


Fig. 4c

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Start Date	End Date
11/30/2000 6:34:10	
12/11/2000 7:32:34	
12/11/2000 7:34:34	
12/11/2000 7:36:05	
12/11/2000 7:37:14	
5/2/2001 7:45:54 PM	
5/2/2001 7:46:59 PM	

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August 2001

S	M	T	W	T	F	S
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

3:17:45 PM

(GMT-08:00) Pacific

Save Cancel

Fig. 4d

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FIG. 5a

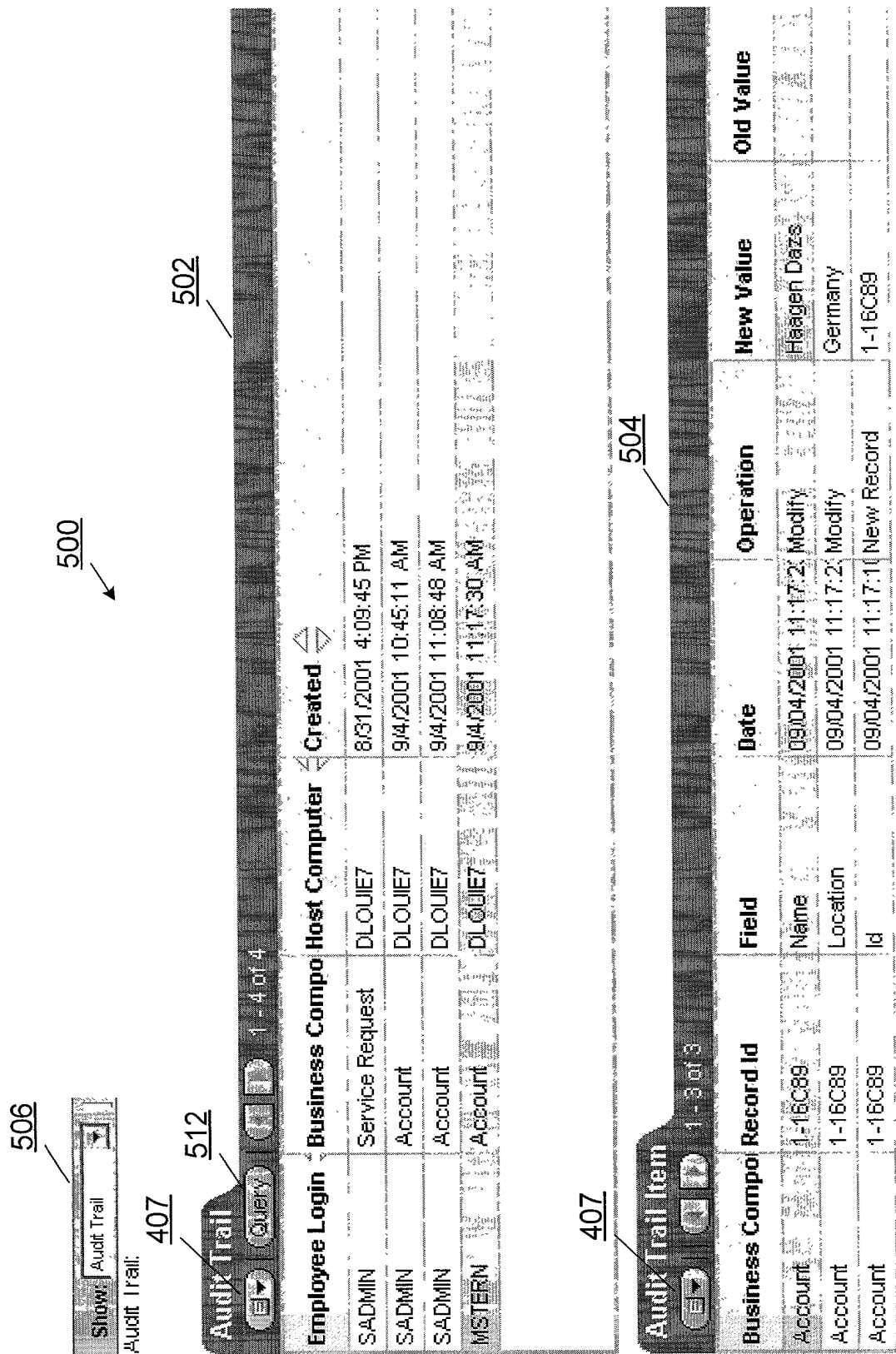


Fig. 5a

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Show: Audit Trail Items

Audit Trail:

407

Audit Trail Item									
Employee Login	Business Comp	Operation	Date	Record Id	Field	New Value	Old Value		
SADMIN	Service Request	Modify	8/31/2001 3:26:27 P	1-16BRQ	Severity	1-Critical			
SADMIN	Service Request	Modify	8/31/2001 3:26:22 P	1-16BRQ	Priority	High	Medium		
SADMIN	Service Request	Modify	8/31/2001 3:26:16 P	1-16BRQ	Abstract	Computer does not l			
SADMIN	Service Request	Modify	8/31/2001 3:26:16 P	1-16BRQ	Sub-Status	In Process	Unassigned		
SADMIN	Service Request	New Record	8/31/2001 3:25:47 P	1-16BRQ	Id	1-16BRQ			
SADMIN	Service Request	Modify	8/31/2001 3:25:41 P	2-1CR	Status	Pending	Open		
SADMIN	Service Request	Modify	8/31/2001 3:25:32 P	2-1CR	Abstract	System crashes w/			
PTB_CCHE	Position	Delete	8/25/2001 10:44:00	1-YH00	Id		1-YH00		
PTB_CCHE	Position	Delete	8/25/2001 10:44:00	1-YH00	Compensation Credit				
PTB_CCHE	Position	Delete	8/25/2001 10:44:00	1-YH00	IC Transaction Work				
PTB_CCHE	Position	Delete	8/25/2001 10:44:00	1-YH00	IC Transaction Work				
PTB_CCHE	Position	Delete	8/25/2001 10:44:00	1-YH00	IC Transaction Work				
PTB_CCHE	Position	Delete	8/25/2001 10:43:10	1-YGRH	Id		1-YGRH		
PTB_CCHE	Position	Delete	8/25/2001 10:43:10	1-YGRH	Compensation Credit				
PTB_CCHE	Position	Delete	8/25/2001 10:43:10	1-YGRH	IC Transaction Work				
PTB_CCHE	Position	Delete	8/25/2001 10:43:10	1-YGRH	IC Transaction Work				
PTB_CCHE	Position	Delete	8/25/2001 10:43:10	1-YGRH	IC Transaction Work				
PTB_CCHE	Position	Delete	8/25/2001 10:43:10	1-YGRH	IC Transaction Work				
PTB_MSTE	Position	Delete	8/25/2001 10:30:56	1-YH00	Id		1-YH00		
PTB_MSTE	Position	Delete	8/25/2001 10:30:56	1-YH00	Compensation Credit				
PTB_MSTE	Position	Delete	8/25/2001 10:30:56	1-YH00	IC Transaction Work				

Fig. 5b